
Security Awareness Survey

Last Updated: 05 April, 2012



1. Executive Summary

An employee survey is a powerful metric used to measure the awareness of employees, contractors, staff and other members of your organization. You ask your employees a series of basic questions they should know the answer to, then use that to either justify the need for a new awareness program, or use it as a metric to measure the impact of your existing awareness program. A simple way to take such a survey is use online survey services such as <http://www.surveymonkey.com> or utilize Google Docs. Below are twenty-five questions you can use to help start your own awareness survey. Any questions or suggestions about this survey should be sent to info@securingthehuman.org.

1. What is your position within the company.
 - a. Full time employee
 - b. Part time employee
 - c. Contractor
 - d. Partner
 - e. Vendor
 - f. Other

2. Do we have a security team?
 - a. Yes, we have a company security team.
 - b. No, we do not have a company security team.
 - c. I do not know.

3. Do you know who to contact in case you are hacked or if your computer is infected?
 - a. Yes, I know who to contact.
 - b. No, I do not know who to contact.

4. Have you ever found a virus or Trojan on your computer at work?
 - a. Yes, my computers has been infected before.
 - b. No, my computer has never been infected.
 - c. I do not know what a virus or Trojan is.

5. Do you know how to tell if your computer is hacked or infected?
 - a. Yes, I know what to look for to see if my computer is hacked or infected.
 - b. No, I do not know what to look for to see if my computer is hacked or infected.

6. Have you ever given your password from work to someone else?
 - a. Yes
 - b. No

7. If you format a hard drive or erase the files on it all the information on it is permanently lost.
 - a. True
 - b. False

8. How secure do you feel your computer is?
 - a. Very secure
 - b. Secure
 - c. Not secure

9. Is the firewall on your computer enabled?
 - a. Yes, it is enabled.
 - b. No, it is not enabled.
 - c. I do not know what a firewall is.

10. Is your computer configured to be automatically updated?
 - a. Yes, it is.
 - b. No, it is not.
 - c. I do not know.

11. How careful are you when you open an attachment in email?
 - a. I always make sure it is from a person I know and I am expecting the email.
 - b. As long as I know the person or company that sent me the attachment I open it.
 - c. There is nothing wrong with opening attachments.

12. Do you know what a phishing attack is?
 - a. Yes, I do.
 - b. No, I do not.

13. Do you know what an email scam is and how to identify one?
 - a. Yes I do.
 - b. No, I do not.

14. Is anti-virus currently installed, updated and enabled on your computer?
 - a. Yes it is.
 - b. No it is not.
 - c. I do not know how to tell.
 - d. I do not know what anti-virus is.

15. My computer has no value to hackers, they do not target me.
 - a. True
 - b. False

16. Do we have policies on which websites you can visit?
 - a. No, there are no policies, I can visit whatever websites I want while at work.
 - b. Yes, there are policies limiting what websites I can and cannot visit while at work, but I do not know the policies.
 - c. Yes, there are policies and I know and understand them.

17. Do we have policies on how what you can and cannot use email for?
 - a. No, there are no policies, I can send whatever emails I want to whomever I want while at work.
 - b. Yes, there are policies limiting what emails I can and cannot send while at work, but I do not know the policies.
 - c. Yes, there are policies and I know and understand them.

18. Is instant messaging allowed in our organization?
 - a. Yes, instant messaging is allowed in our organization.
 - b. No, instant messaging is not allowed in our organization.
 - c. I do not know.

19. Can you use your own personal devices, such as your mobile phone, to store or transfer confidential company information?
 - a. Yes I can.
 - b. No I cannot.
 - c. I do not know.

20. Have you downloaded and installed software on your computer at work?
 - a. Yes I have.
 - b. No I have not.

21. Has your boss or anyone else you know at work asked you for your password?
 - a. Yes, they have
 - b. No, they have not.

22. Do you use the same passwords for your work accounts as you do for your personal accounts at home, such as Facebook, Twitter or your personal email accounts?
 - a. Yes I do.
 - b. No I do not.

23. How often do you take information from the office and use your computer at home to work on it?
 - a. Almost every day.
 - b. At least once a week.
 - c. At least once a month.
 - d. Never

24. Have you logged into work accounts using public computers, such as from a library, cyber café or hotel lobby?
 - a. Yes, I have
 - b. No, I have not

25. If you delete a file from your computer or USB stick, that information can no longer be recovered.
 - a. True
 - b. False