

Job Title: Security Analyst I
Status: Full-Time Non-Exempt
Location: Corporate or Pittsburgh

Reports to: SOC Team Lead
Direct Reports: None
Travel: Negligible

POSITION DESCRIPTION:

The Security Analyst I will provide first rate service and support by resourcefully and effectively monitoring and analyzing client's network activities from Solutionary's Security Operations Center (SOC).

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- Command all aspects of tool usage in the SOC Tools Listing, alert templates and any other ad hoc tools which are used as a part of a flexible and agile team to investigate Security Events
- Demonstrate world class customer service skills when servicing clientele
- Be an advocate for client requests in order to improve their security posture
- Able to perform true and false positive log line analysis with a high degree of accuracy
- Demonstrate excellent judgment trending, alerting, and escalating events for our clients
- Proficiency in using the toolsets in the SOC including our Portal for event analysis and outcome determinations
- Read, interpret, and follow Client Escalation Procedures, special communications, room announcements, etc.
- Participate in continuing education, sourcing internally and externally
- Play an active role supporting continuous process improvement
- Remain flexible with shift and task assignments
- Serve as a front line training asset for junior SOC employees
- Other duties as assigned

QUALIFICATIONS:

- Bachelor's Degree in Computer Science, Management of Information Systems, Computer Security, or equivalent experience (at least 4 years)
- SANS GSEC Certification or equivalent

KNOWLEDGE, SKILLS AND ABILITIES:

- Network/system administration/applications experience
- Use critical thinking and problem solving skills to make decisions
- Knowledge of Information Security, networks, network devices, network monitoring tools helpful
- Multi-tasking ability a plus
- Excellent verbal and written communication skills
- Exhibits a sense of urgency with good composure
- Able to work in a supportive team environment
- Driven to succeed
- Desire to share information to other analysts
- Desire to play a crucial role in the training and development of junior analysts

WORKING ENVIRONMENT:

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this position. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

The noise level in the work environment is quiet.

PHYSICAL DEMANDS:

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this position, the employee is constantly required to use hands to finger, handle or feel, talk or hear and occasionally required to stand, walk and sit. The employee may occasionally lift and/or move up to 10 pounds.

Specific vision abilities required by this job include close vision, distance vision, color vision and the ability to adjust focus.

Management retains the discretion to add or change the duties of the position at any time.