



Information Security Analyst Omaha, NE or Pittsburgh, PA

The Information Security Analyst will provide first rate service and support by resourcefully and effectively monitoring and analyzing client's network activities from Solutionary's Security Operations Center (SOC).

JOB RESPONSIBILITIES:

- Ability to command all aspects of tool usage in the SOC including the Portal, the contents of the SOC Tools Listing, alert templates and any other ad hoc tools which are put into production from time to time
- Ability to accurately and completely investigate, validate, escalate and disposition all Event types
- Read, interpret and follow all Escalation Procedures, Shift to Shift notes, white board communications, room announcements, etc., escalating to an appropriate manager when unsure or unclear
- Achieve internal and external customer loyalty by demonstrating excellent customer service skills when servicing clientele and conveying a sense of advocacy for a client's request
- Demonstrate excellent judgment analyzing and escalating specific Events as well as the context or trending of Events for a client or Solutionary's client base
- Play an active role supporting continuous process improvement
- Other duties as assigned

KNOWLEDGE, SKILLS AND ABILITIES:

- Bachelor's degree in Computer Science, Engineering, or equivalent work experience is required.
- 5-10 years of infrastructure engineering or information security experience is required
- GIAC, CISSP, CISA, CISM, MCSE, or equivalent security/infrastructure certification is preferred
- Experience with COBIT, SSAE16, PCI, SOX, or other regulatory requirements is preferred
- Strong understanding of increasingly sophisticated cyber-attacks, hacking techniques and associated defensive techniques
- Ability to work under pressure and manage difficult situations
- Basic understanding of Log Analysis and Event Correlation
- Must have excellent verbal and written communication skills
- Ability to work well independently and productively with minimal supervision
- Ability to multi-task
- Must possess excellent problem solving skills
- Demonstrate intensity, focus and urgency with good composure

Solutionary employees enjoy working in a business casual environment with a comprehensive benefits package including Medical, Dental, Vision, Life and Disability insurance. Flexible spending and 401k plans and a generous paid time off program.

We are an equal opportunity employer and all qualified applicants will receive consideration for employment without regard to race, color, religion, sex, national origin, disability status, protected veteran status, or any other characteristic protected by law