

Job Title: Implementation Onboarding Engineer

Reports to: Manager, ActiveGuard Implementation Team

Status: Full-time Exempt

Direct Reports: No

Location: Omaha

Travel: Negligible

POSITION DESCRIPTION:

The Implementation / Onboarding Engineer will support the client and Implementation Team by focusing on timely and thorough setup of device management and ActiveGuard monitoring services.

POSITION RESPONSIBILITIES:

- Consult with clients and vendors to establish logging architectures and parsing specifications for new technologies to be analyzed by Solutionary's ActiveGuard platform.
- Support the Implementation team with tier two troubleshooting for issues identified during standard ActiveGuard implementations.
- Perform routine setup processes to support the Onboarding of new managed devices (Firewalls, Intrusion Sensors, Etc).
- Facilitate security review consultations for new managed devices.
- Engage in continuous process improvement and quality control exercises to strengthen all phases of Implementation and Onboarding service delivery items.
- Interfaces with internal project teams to develop process automation requirements.
- Maintain internal and/or client-facing documentation as assigned
- Other duties may be assigned

KNOWLEDGE, SKILLS AND ABILITIES:

- Two or more years experience in a client facing technology consulting role
- Intermediate to advanced understanding of SIEM technologies and logging architectures
- Demonstrated experience in one or more of the following areas: networking, intrusion detection / prevention, firewalls, security event management
- Relevant certifications are preferred (CISSP, QSA, CCNA, GIAC, CISA)
- Experience with bash scripting or other development languages preferred.
- Two or more years experience with Linux based operating systems
- Excellent oral and written communication skills
- Ability to understand business needs, deadlines, and priorities, and apply security best practice to develop effective solutions
- Excellent interpersonal and organizational skills
- Works well in a team environment and independently
- Strong attention to detail and strong analytical problem solving skills.

WORKING ENVIRONMENT:

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this position. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

The noise level in the work environment is quiet.

PHYSICAL DEMANDS:

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this position, the employee is constantly required to use hands to finger, handle or feel, talk or hear and occasionally required to stand, walk and sit. The employee may occasionally lift and/or move up to 10 pounds.



Specific vision abilities required by this job include close vision, distance vision, color vision and the ability to adjust focus.

Management retains the discretion to add or change the duties of the position at any time.