

Job Title: Cyber Security Specialist
Status: Full-Time Non-Exempt
Location: Corporate or Pittsburgh

Reports to: SOC Team Lead
Direct Reports: None
Travel: Negligible

POSITION DESCRIPTION:

The Cyber Security Specialist will provide first rate service and support by resourcefully and effectively monitoring and analyzing client's network activities from Solutionary's Security Operations Center (SOC).

POSITION DESCRIPTION:

- Ability to learn and apply all aspects of tool usage in the SOC Tools Listing, alert templates and any other ad hoc tools which are used as a part of a flexible and agile team to investigate Security Events
- Demonstrate world class customer service skills when servicing clientele
- Be an advocate for client requests in order to improve their security posture
- Able to learn and perform true and false positive log line analysis with a high degree of accuracy
- Demonstrate excellent judgment trending, alerting, and escalating events for our clients
- Proficiency in using the toolsets in the SOC including our Portal for event analysis and outcome determinations
- Read, interpret, and follow Client Escalation Procedures, special communications, room announcements, etc.
- Participate in continuing education, sourcing internally and externally
- Play an active role supporting continuous process improvement
- Remain flexible with shift and task assignments
- Other duties as assigned

QUALIFICATIONS:

- Formal training in networking, network security desired
- Some college coursework or experience within the IT Security Field desired

KNOWLEDGE, SKILLS AND ABILITIES:

- Must have excellent verbal and written communication skills
- Network/system administration experience
- Knowledge of information security, networks, network devices and network monitoring tools
- Ability to work well independently and productively with minimal supervision
- Ability to make sound decisions
- Ability to multi-task
- Must possess excellent problem solving skills
- Demonstrate intensity, focus and urgency with good composure

WORKING ENVIRONMENT:

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this position. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

The noise level in the work environment is quiet.

PHYSICAL DEMANDS:

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this position, the employee is constantly required to use hands to finger, handle or feel, talk or hear and occasionally required to stand, walk and sit. The employee may occasionally lift and/or move up to 10 pounds.

Specific vision abilities required by this job include close vision, distance vision, color vision and the ability to adjust focus.

Management retains the discretion to add or change the duties of the position at any time.