

# Blurring the lines between IT and OT

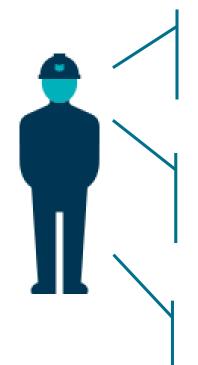
## Building a better defense through partnership

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#### What we hear from operational technology

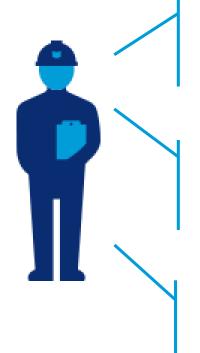


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IT is only concerned about making things standard

IT thinks they can reboot the system anytime they want

I don't need IT in here messing up my stuff. They don't understand REAL operations



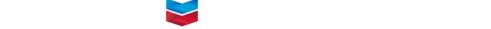
IT doesn't understand the importance of what I do

IT doesn't understand the importance of what we do

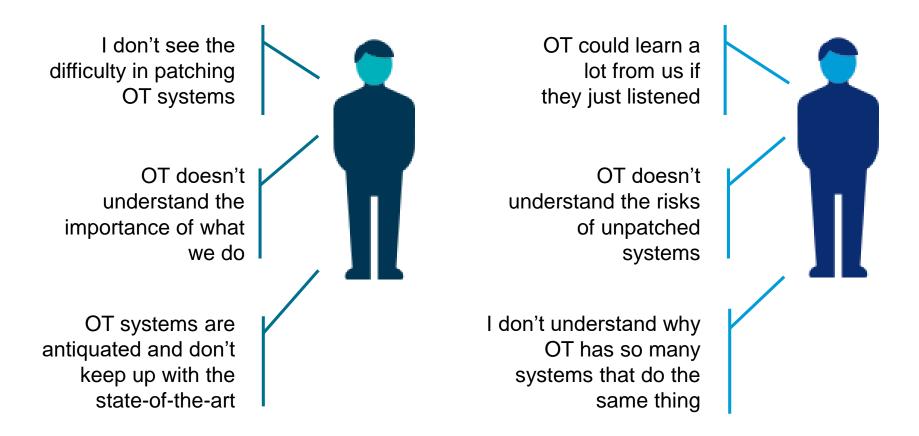
IT doesn't understand my job, and that it doesn't involve patching

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IT may not be appropriate everywhere, but how do we take automation in IT and use it in OT



## What we hear from information technology

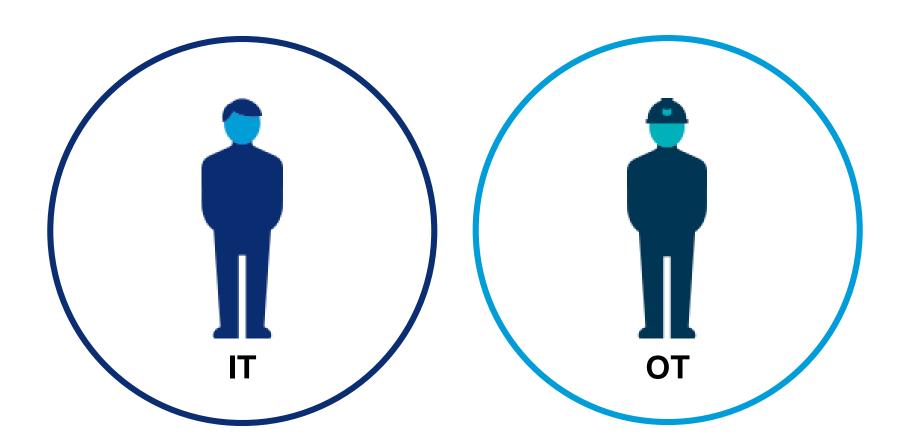


There is a critical need for building partnerships between IT and OT



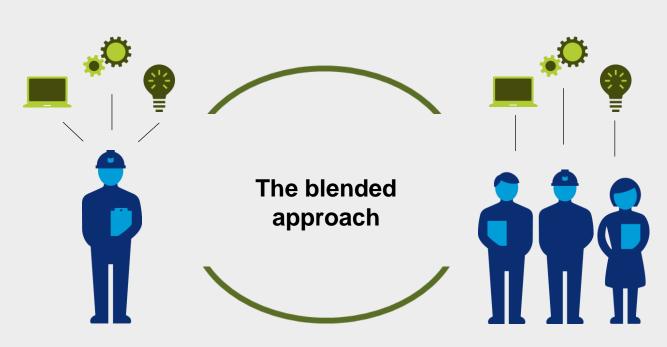
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# So who's right?





# Two approaches: hybrid vs. specialists



Surface level knowledge
Self-reliant and efficient
Less time to learn new things

Depth of knowledge

Cooperation and partnership

More time to learn new things



#### The value of partnership



- Subject matter experts in each area
- Efficient and knowledgeable of latest information and operational technology advances and best practices
- Having IT resources with OT knowledge and OT resources with IT knowledge helps develop better partnerships where each can offer better solutions



# How far apart are we really?

