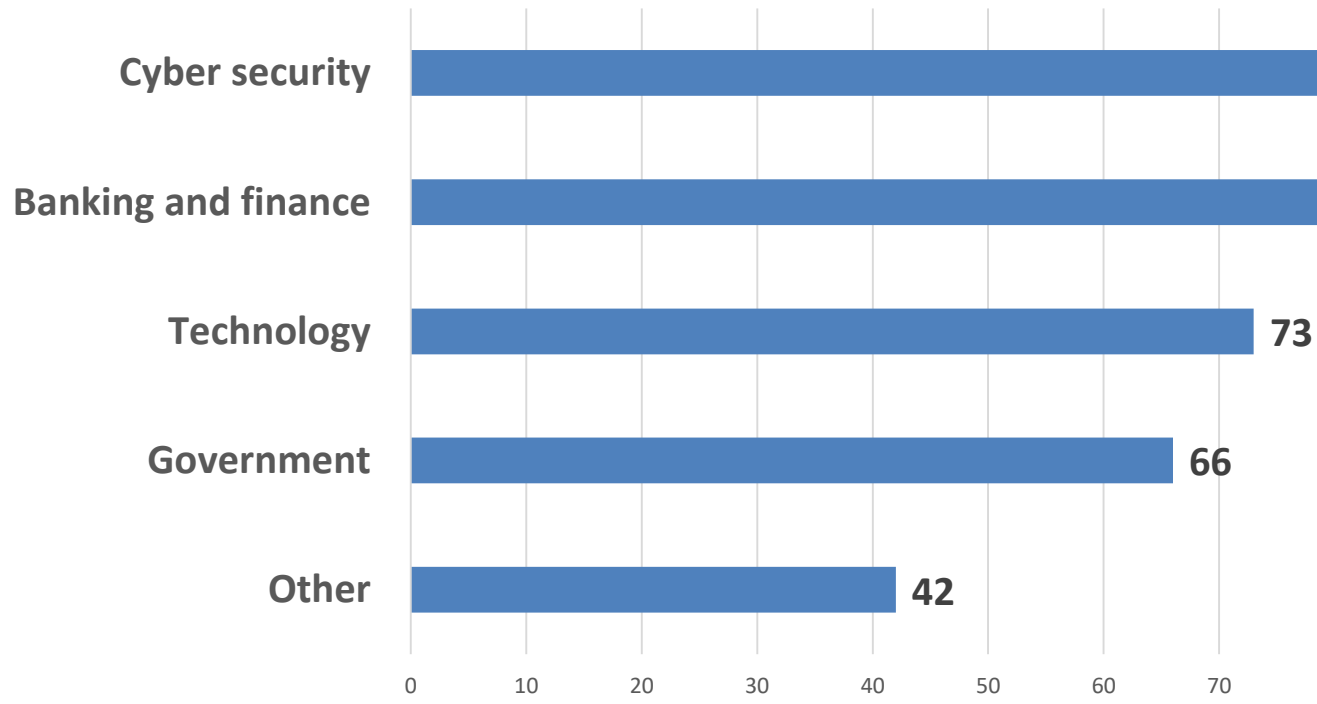


SOC Survey Summary

Demographics

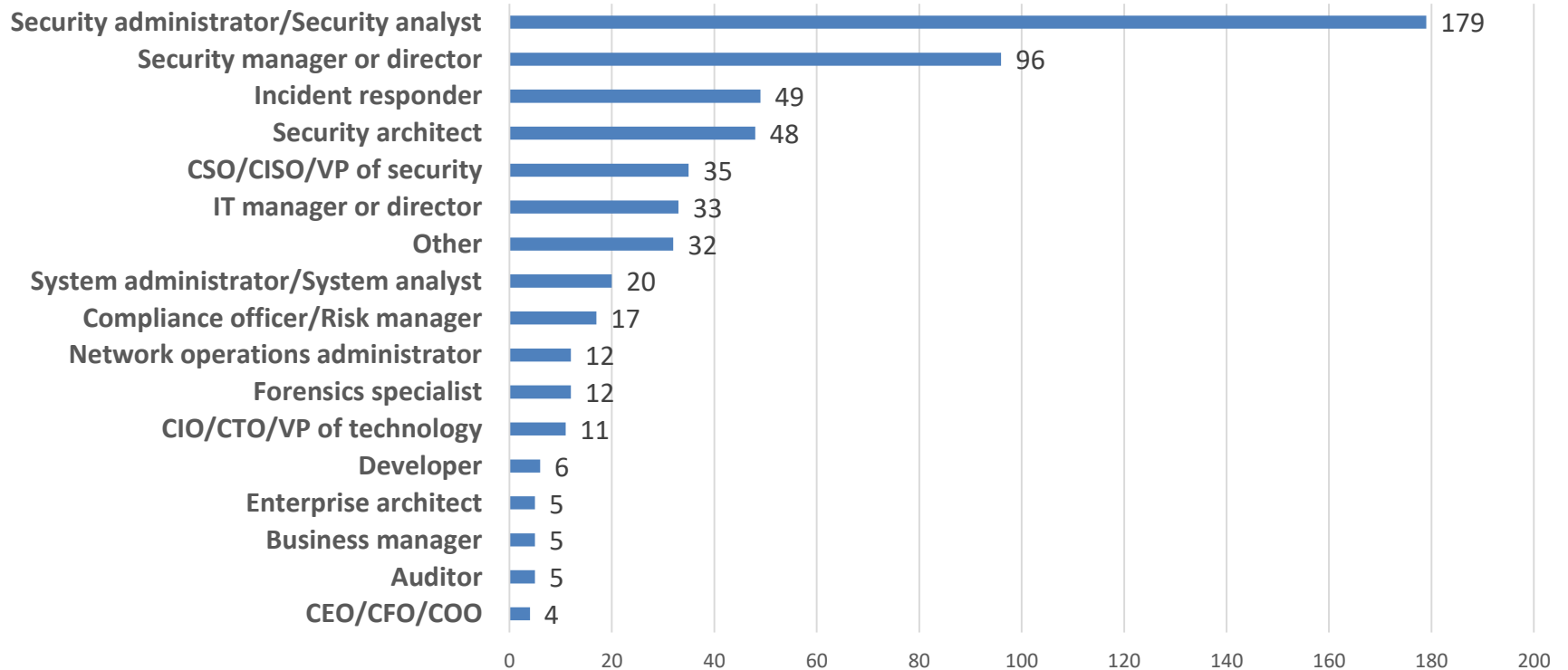
Top Industries, n=569

Responses

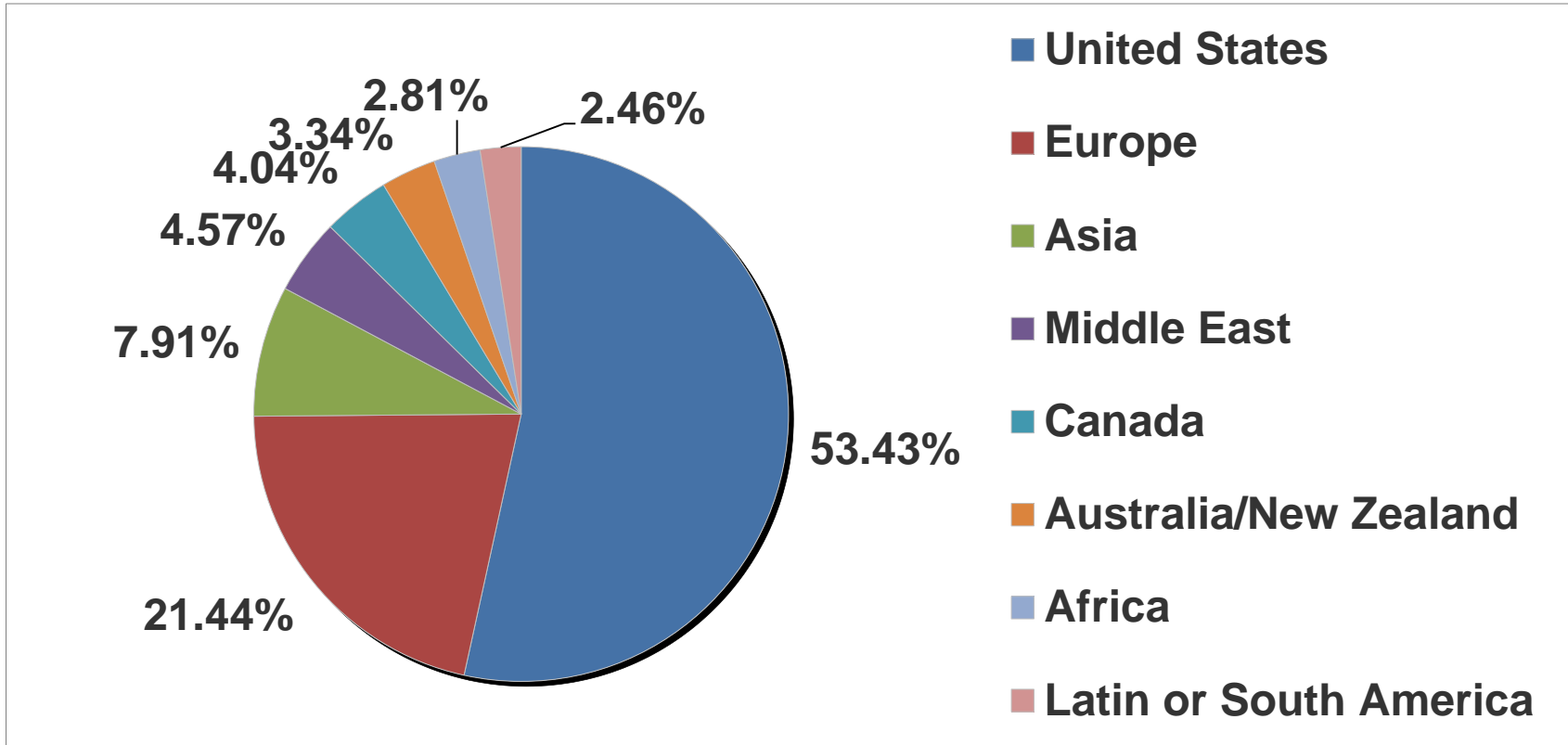


Industry	Responses
Telecommunic	38
Education	35
Healthcare	31
Manufacturing	27
Insurance	20
Utilities	20
Retail	19
Transportation	12
Nonprofit/Asso	10
Media	7
Hospitality	1

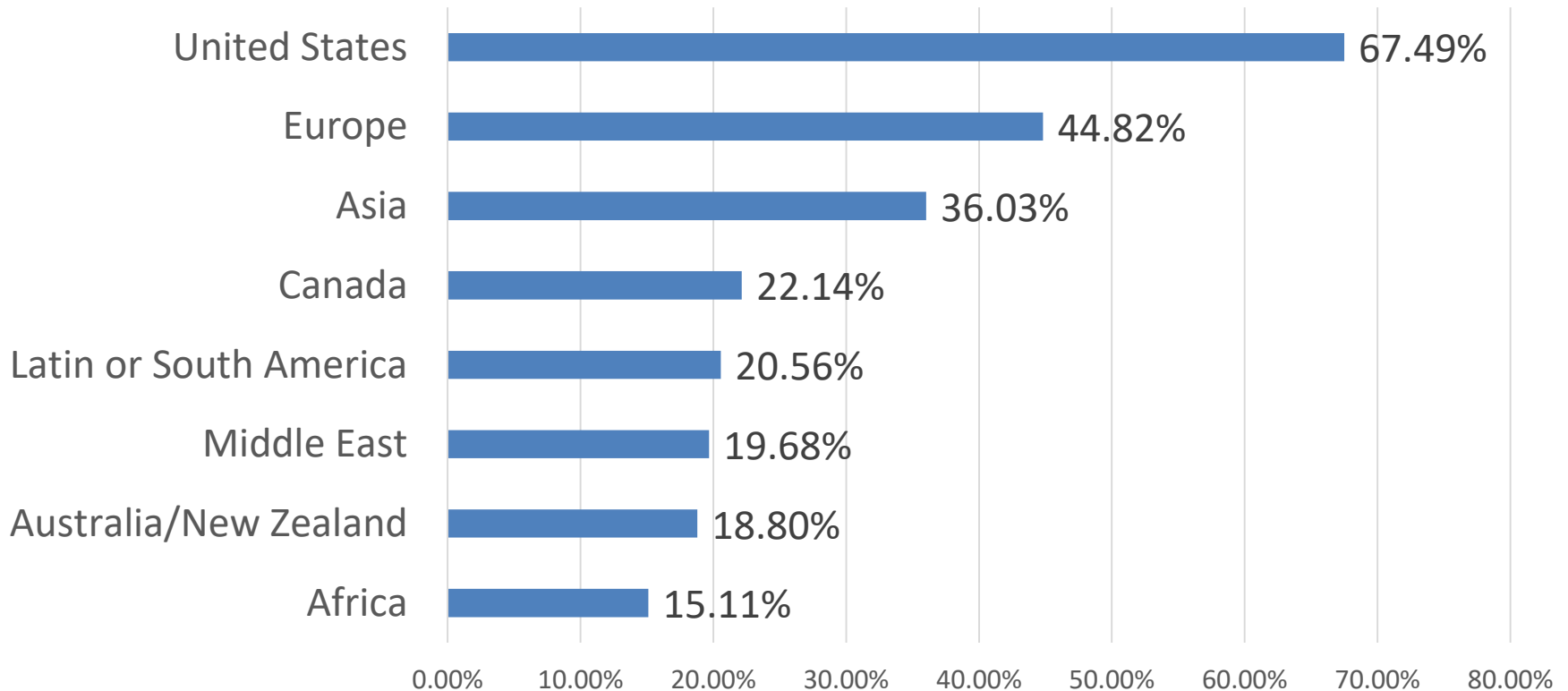
Job Title, n=569



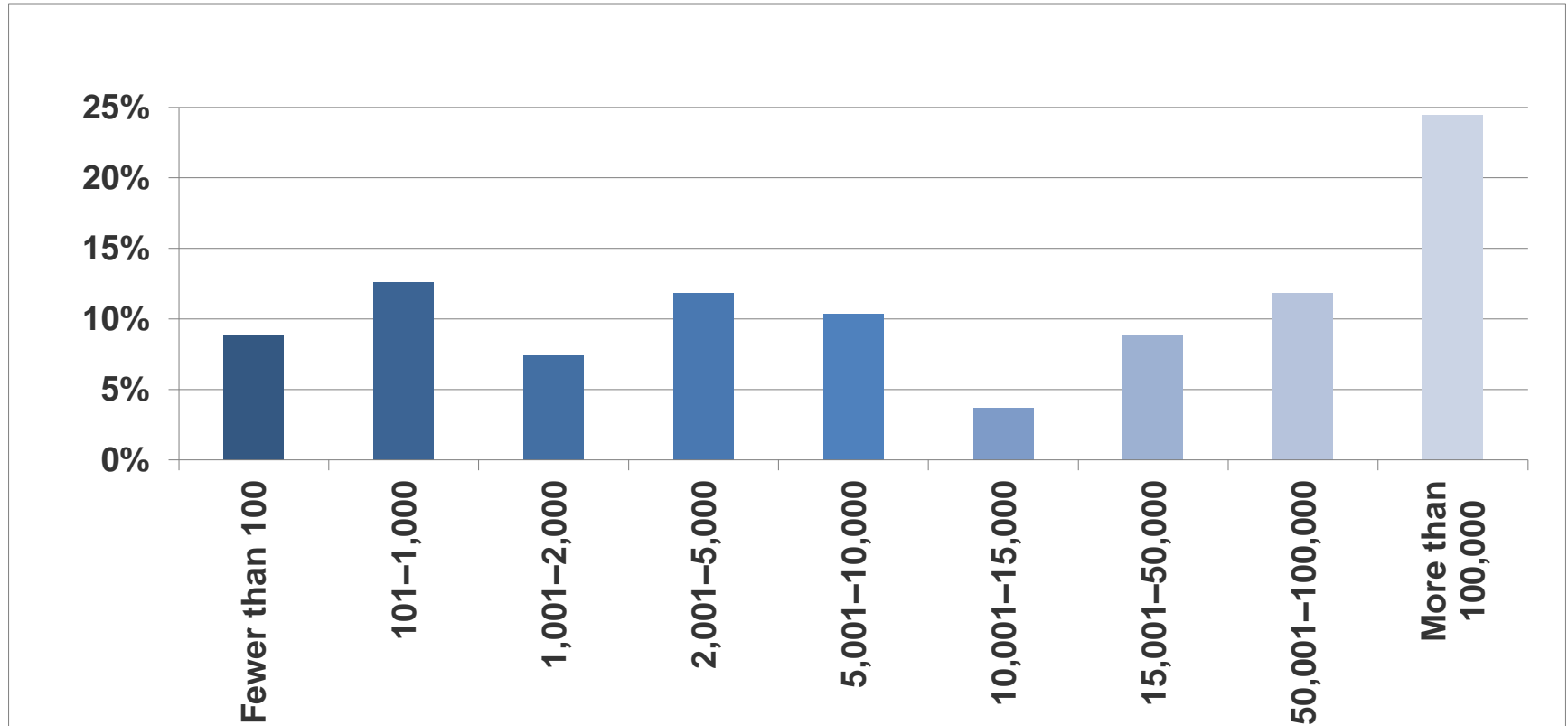
Headquarters, n=569



Regions of Operation, n=569

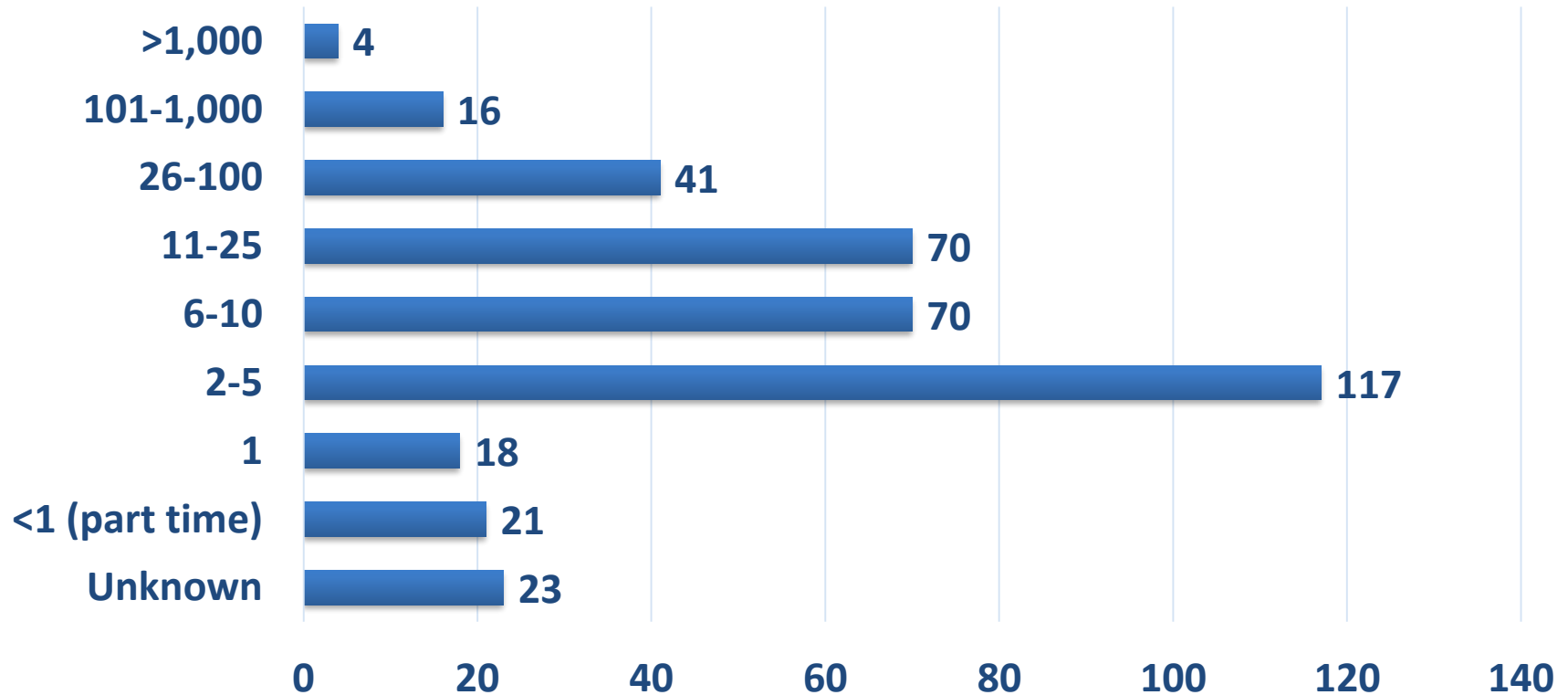


Size, n=434

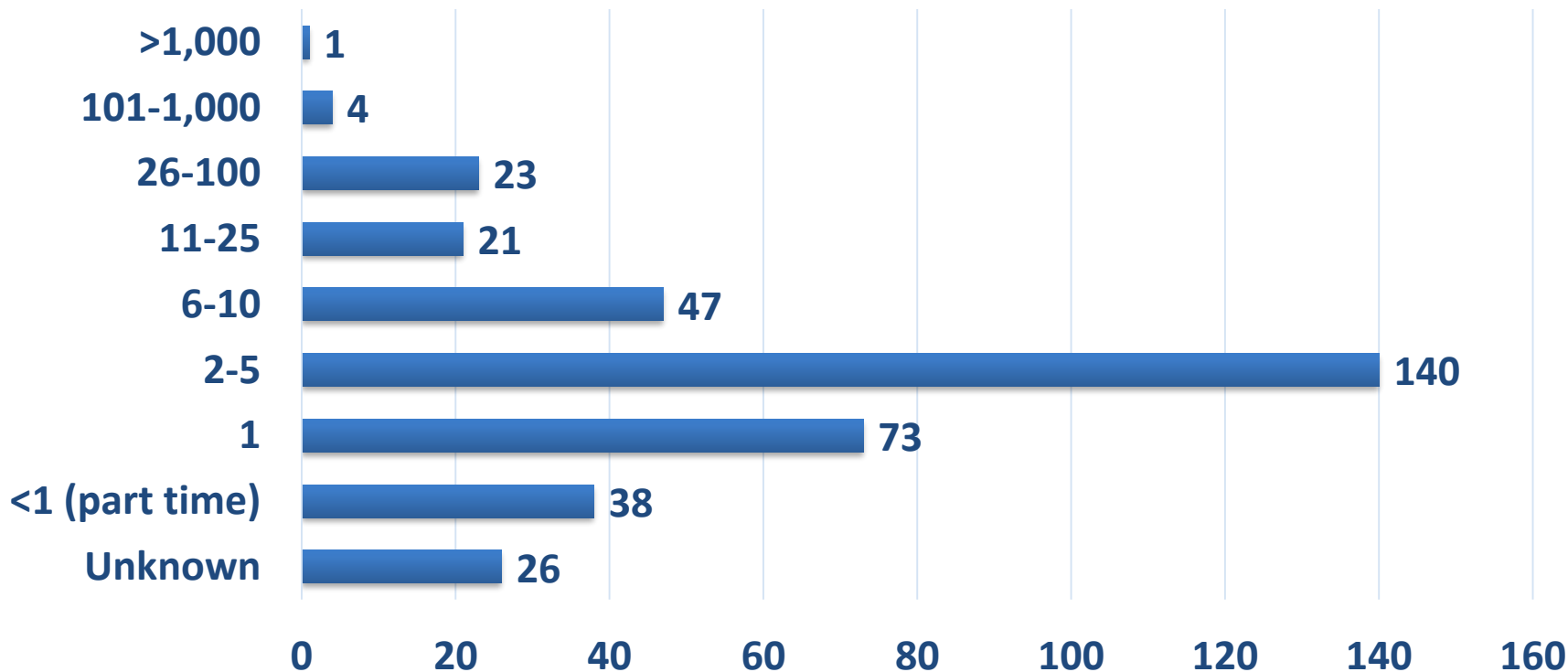


Responses

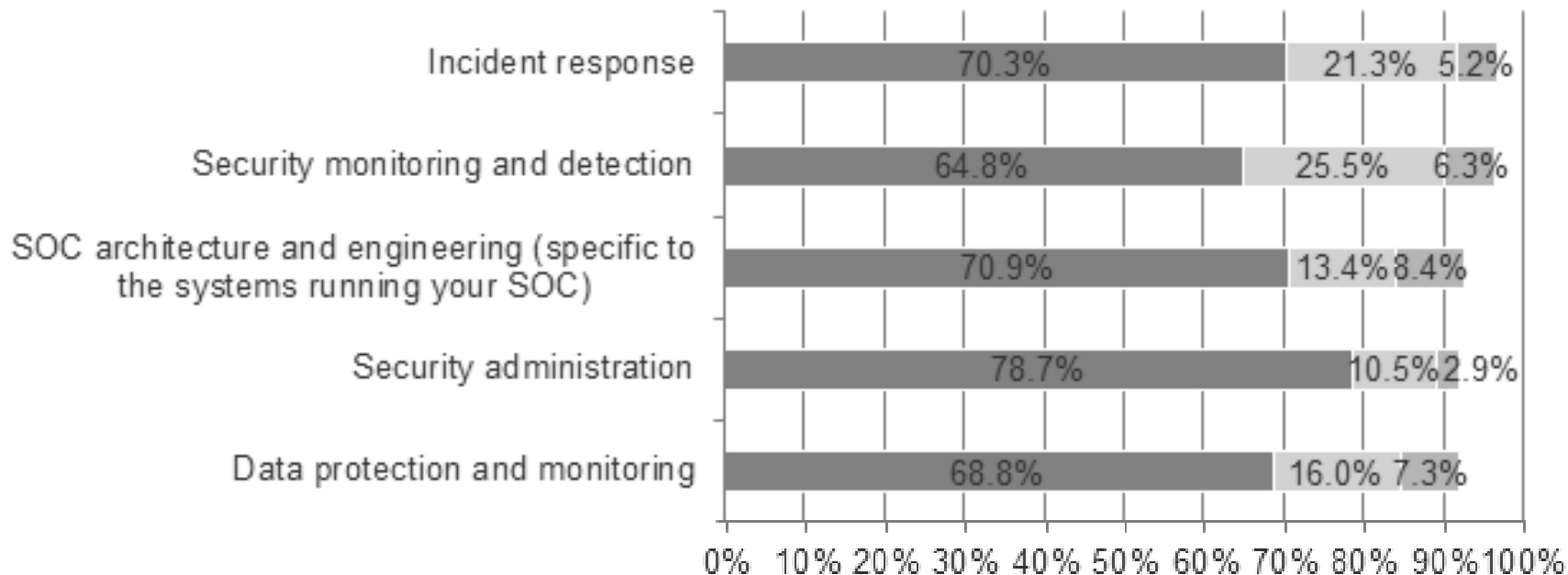
SOC Staffing – Total FTEs, n=380



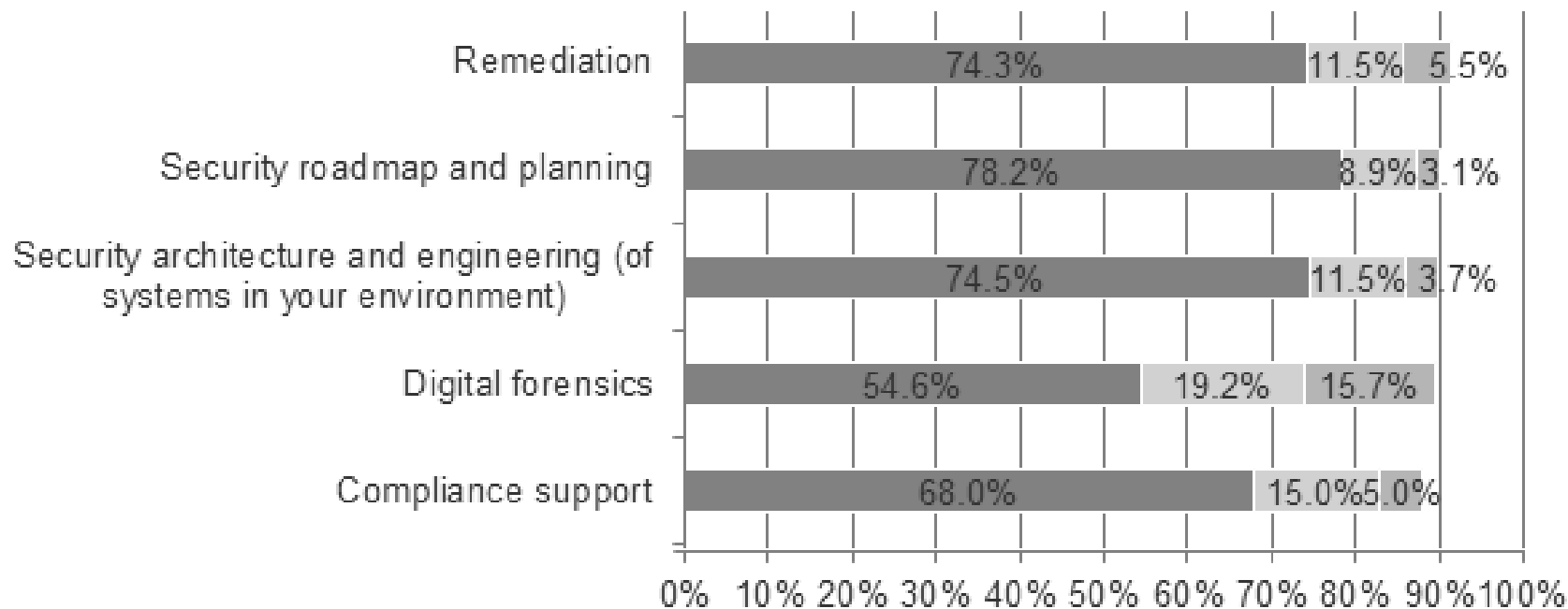
SOC Staffing – Infra FTEs, n=380



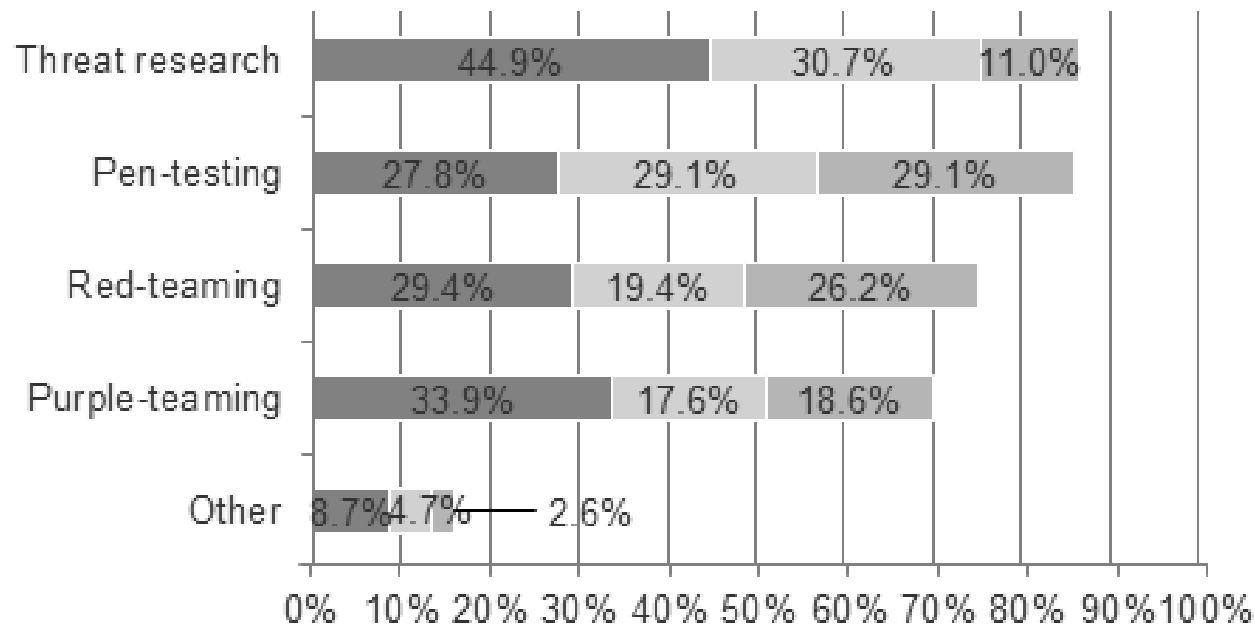
Outsourcing, n=381 (1 of 3)



Outsourcing, n=381 (2 of 3)

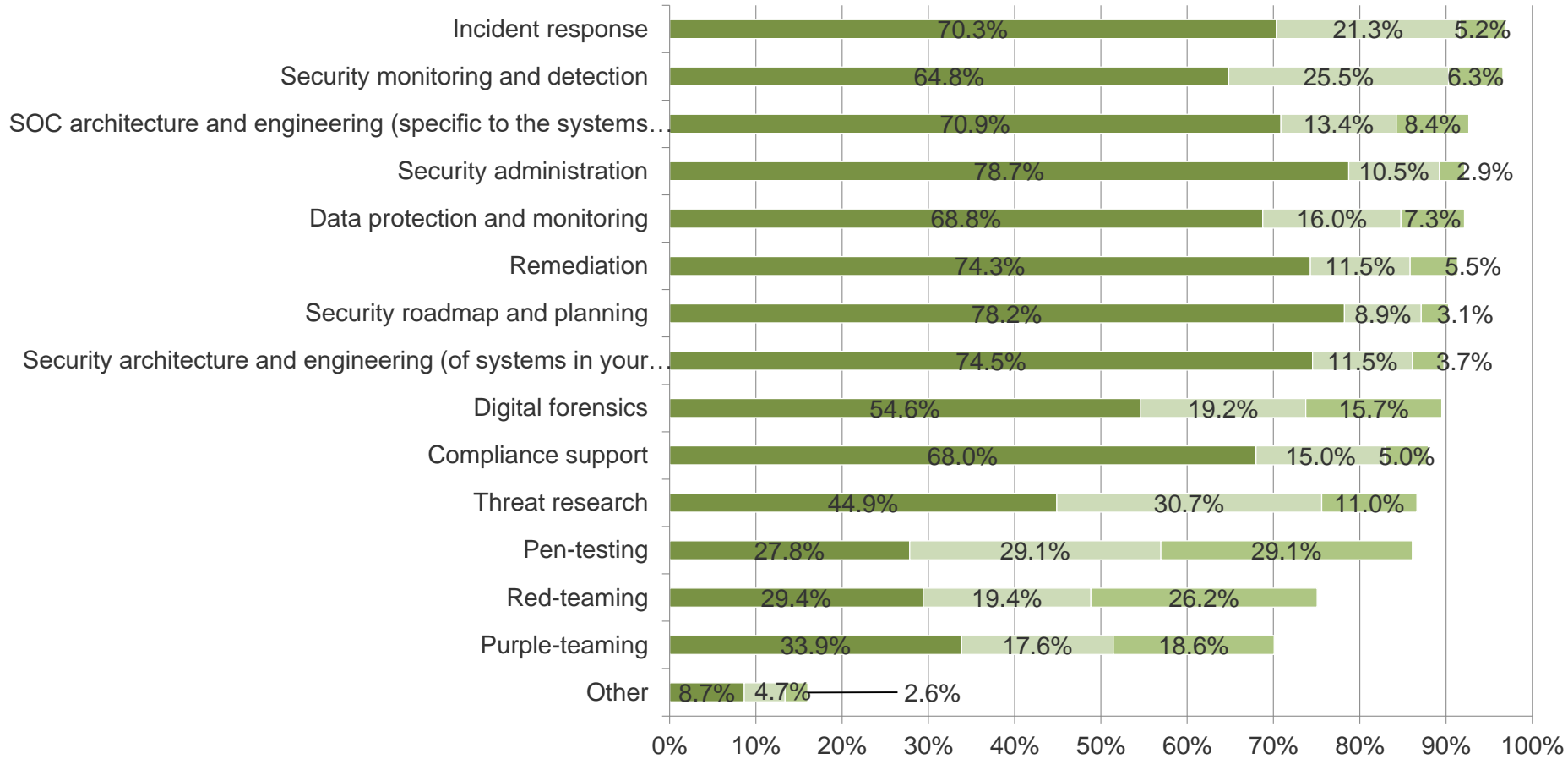


Outsourcing, n=381 (3 of 3)

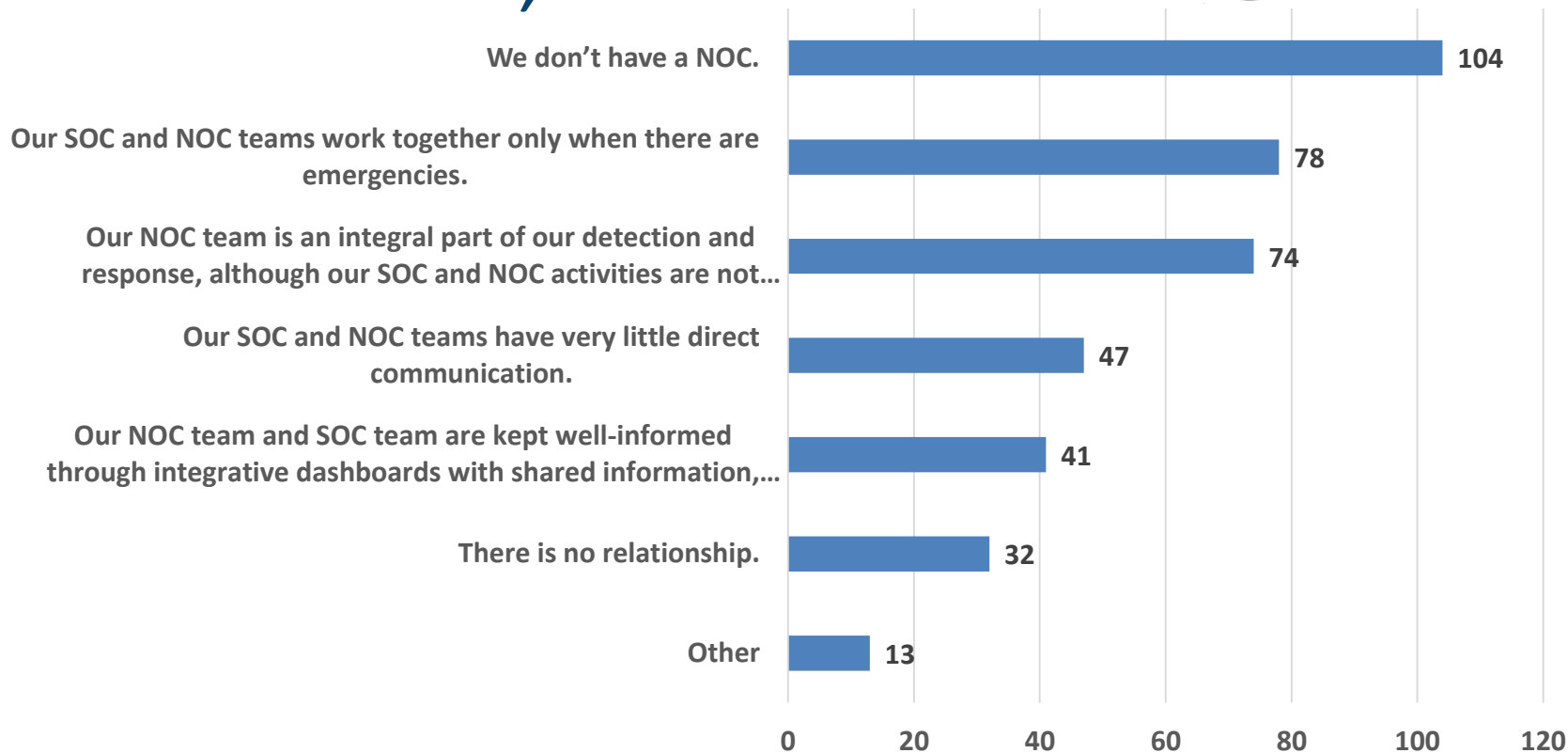


Activities - Internal and External, Overall

■ In-house ■ Both ■ Outside Services (MSSP, Cloud)



SOCs and NOCs, n=389



Response & SOC, n=254



Incident response is a fully integrated part of our internal SOC capability.

We use internal incident responders who perform response as an ad hoc duty when needed.

We use dedicated internal incident responders, but they are separate from the SOC, with no plans to integrate.

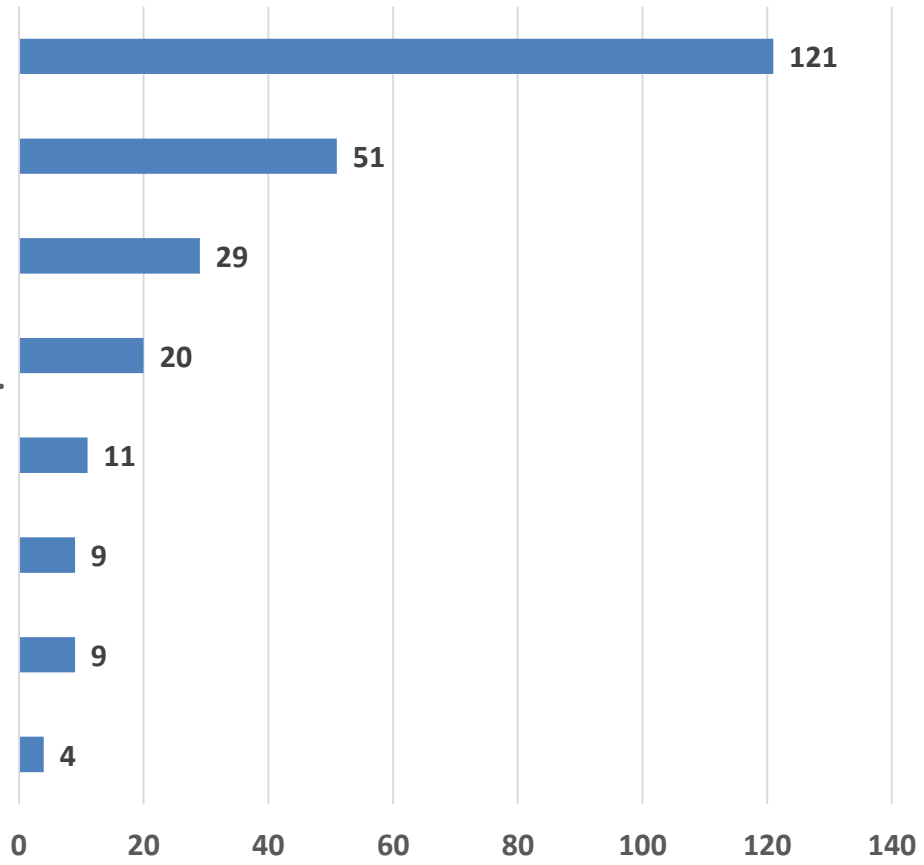
We use internal incident responders with whom we are trying to integrate our internal SOC but haven't yet done...

We use internal incident responders who work with our external SOC services provider.

Other

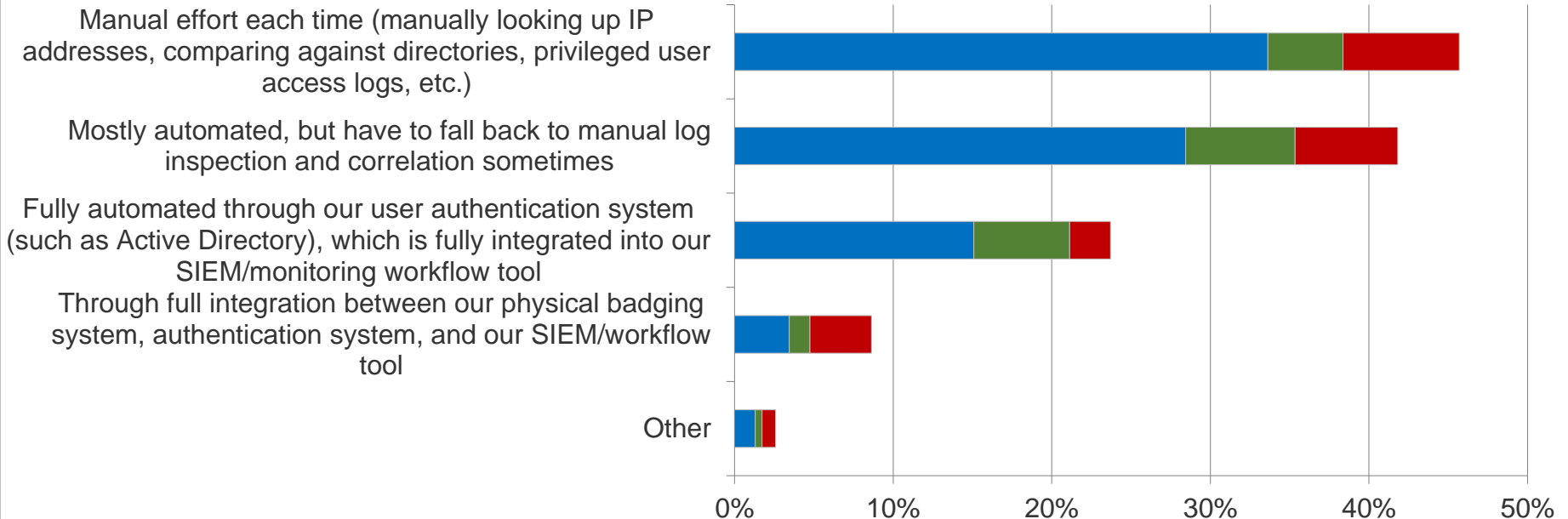
Incident response is pulled from a services provider that is not part of our SOC services engagement.

We pull our incident responders from our external SOC services provider.



Integration with Inventory, n=232

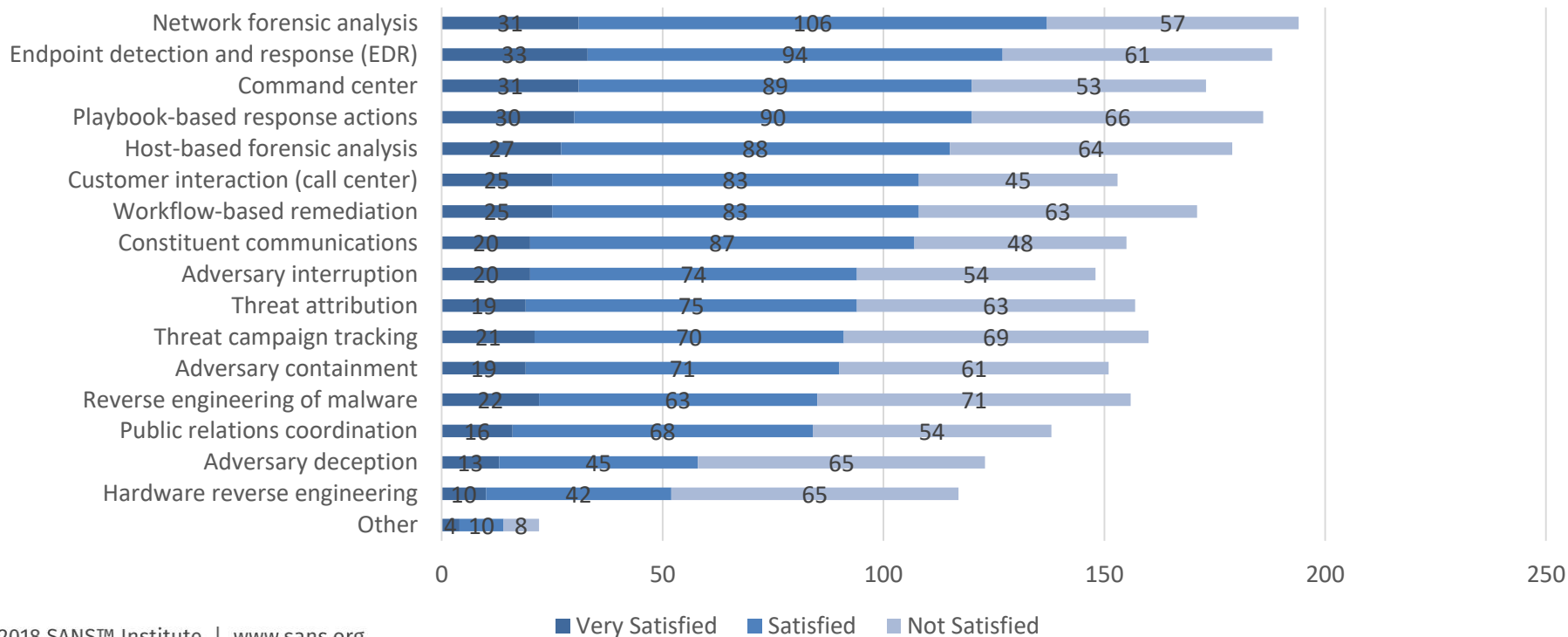
■ Both ■ Servers ■ User Endpoints



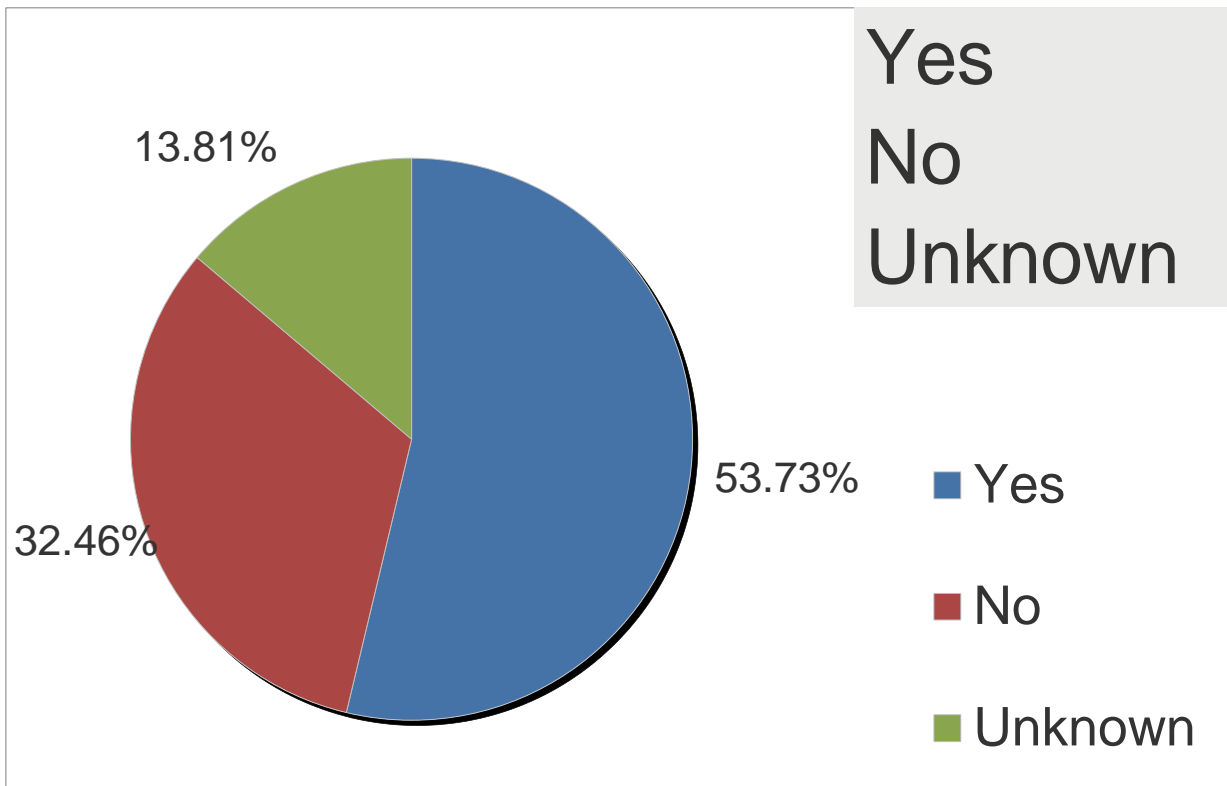
Automated and Manual Actions, n=235



- sort=very satisfied + satisfied (raw, not ratio)



Metrics, n=268



Yes	144
No	87
Unknown	37

Challenges, n=239



Webcasts Coming Up



August 14th 12:00pm Eastern:

<http://mgt517.com/2018-survey-1>

August 16th 12:00pm Eastern:

<http://mgt517.com/2018-survey-2>