SANS Securing The Human/Utility is a security awareness program customized for utility organizations that specifically targets the weakest link in security - the Human. It fully addresses the requirements of the NERC CIP Reliability Standard CIP-004-3 (Personnel & Training).

The Computer Based Training (CBT) program contains 23 security modules that addresses the most common attack vectors by using a proven framework based on the Critical Security Controls. This covers the quarterly training requirement for CIP-004-3 R1. In addition 7 CIP-compliance video modules completely address the requirements for CIP-004-3 R2.

Your organization can customise any of these modules by adding direct links to your own Security Policies, in addition to your organization’s logo and name. Each module also includes an online quiz to test the User’s comprehension of the CBT video content.

This program provides the compliance artifacts your organization needs to demonstrate it is in compliance with the CIP Reliability Standard. The training is SCORM-compliant and the available reports provide the level of detail to satisfy auditor requirements.

Keeping the training content updated and relevant is critical to the success of any security awareness program. STU addresses this by updating the training content twice per year and these updates are delivered free of charge to all active CBT license holders.

Training is delivered through the SANS-hosted Virtual Learning Environment (VLE). Users can access their assigned training via any internet-enabled browser. User progress through the training program can be tracked via the VLE’s administration web interface. Note that a Utility organization may also choose to host the training on its own SCORM-compliant LMS.

The default language for the SMB purchase program is English. All the CBT training is US Federal 508 / ADA compliant.

Optional purchase: Each of the security video modules also has an associated newsletter, poster and screensaver to help reinforce the CBT training. This Support Materials package is customised with your organization’s name, logo and security team contact info. It is delivered in electronic format ready for printing or other distribution channels.

This program is available to review now. It will be available for deployment from 01 March 2013. If your organization is interested in reviewing this training program please contact us at:

www.securingthehuman.org/utility