More than half of jobs in the modern world use a computer. The vast majority of people aged 18-30 are ‘digitally fluent’, accustomed to using smartphones, smart TVs, tablets and home assistants, in addition to laptops and computers, simply as part of everyday life. Yet, how many of these users actually understand what’s going on under the hood? Do you know what your computer or smartphone can tell someone about you? Do you know how easy it might be for someone to access and exploit that data? Are you fed up with not understanding what technical people are talking about when it comes to computers and files, data and metadata? Do you know what actually happens when a file is deleted? Do you want to know more about Digital Forensics and Incident Response? If you answered ‘yes’ to any of the above, this course is for you. This is an introductory course aimed at people from non-technical backgrounds, to give an understanding, in layman’s terms, of how files are stored on a computer or smartphone. It explains what Digital Forensics and Incident Response are and the art of the possible when professionals in these fields are given possession of a device.

This course is intended to be a starting point in the SANS catalogue and provide a grounding in knowledge, from which other, more in-depth, courses will expand.

Digital forensics has evolved from methods and techniques that were used by detectives in the 1990’s to get digital evidence from computers, into a complex and comprehensive discipline. The sheer volume of digital devices and data that we could use in investigative ways meant that digital forensics was no longer just being used by police detectives. It was now being used as a full forensic science. It was being used in civil legal processes. It was being used in the military and intelligence services to gather intelligence and actionable data. It was being used to identify how people use and mis-use devices. It was being used to identify how information systems and networks were being compromised and how to better protect them. And that is just some of the current uses of digital forensics.

However digital forensics and incident response are still largely misunderstood outside of a very small and niche community, despite their uses in the much broader commercial, information security, legal, military, intelligence and law enforcement communities.

Many digital forensics and incident response courses focus on the techniques and methods used in these fields, which often do not address the core principles: what digital forensics and incident response are and how to actually make use of digital investigations and digital evidence. This course provides that. It serves to educate the users and potential users of digital forensics and incident response teams, so that they better understand what these teams do and how their services can be better leveraged. Such users include executives, managers, regulators, legal practitioners, military and intelligence operators and investigators. In addition, not only does this course serve as a foundation for prospective digital forensics practitioners and incident responders, but it also fills in the gaps in fundamental understanding for existing digital forensics practitioners who are looking to take their capabilities to a whole new level.

You Will Be Able To
- Effectively use digital forensics methodologies
- Ask the right questions in relation to digital evidence
- Understand how to conduct digital forensics engagements compliant with acceptable practice standards
- Develop and maintain a digital forensics capacity
- Understand incident response processes and procedures and when to call on the team
- Describe potential data recovery options in relation to deleted data
- Identify when digital forensics may be useful and understand how to escalate to an investigator
- If required, use the results of your digital forensics in court
**SECTION 1: Introduction to Digital Investigation**
The volume of digital information in the world is growing at a scarcely fast rate. In fact, 90 percent of the digital data that exists worldwide today was created within the last two years and it’s not slowing down with, 2.5 quintillion bytes of new data created each and every day. If you are investigating any matter, whether it is a crime, an administrative or civil issue, or trying to figure out how your network was compromised, you need evidence. If you are gathering intelligence you need information. The simple reality is that these days the vast majority of potential evidence or information that we can use, whether it is for investigations, court, or intelligence purposes, is digital in nature. To effectively conduct digital investigations, one needs to understand exactly what digital evidence is, where to find it, the issues affecting digital evidence, and the unique challenges facing digital evidence. This will allow one to understand the crucial role that digital forensics plays with regards to digital evidence.

**TOPICS:** Understanding Digital Investigation; Digital Evidence; Sources of Digital Evidence; Digital Evidence Challenges

**SECTION 2: Digital Forensics**
Digital forensics is crucial to ensure accurate and usable digital evidence, but it is important to understand exactly what it is, what it can do, and how it can be used. If you are a user of digital forensics and digital evidence, understanding exactly how digital forensics works will enable you to better make use of digital forensics and digital evidence. If you are a manager or supervisor of a digital forensic capacity, this will help you understand exactly how it should be functioning and how to build and maintain it. Finally, if you are a prospective digital forensics practitioner or an existing one, this will equip you with the fundamental knowledge and skills that form the core of the digital forensic profession.

**TOPICS:** Introduction to Digital Forensic; Digital Forensics Principles; Digital Forensics and Incident Response Processes; Digital Forensics Challenges

**SECTION 3: Incident Response**
Digital forensics deals with the preservation, examination and analysis of digital evidence. However, Incident Response is often the preceding activity that leads to the requirement to conduct a forensic investigation. If not executed properly, the Incident Response processes and team have the ability to inadvertently disrupt or damage subsequent forensic activities. It is therefore a vitally important aspect of an investigation.

**TOPICS:** Introduction to Incident Response; Incident Response Standards; Incident Response Challenges

**SECTION 4: Digital Forensic Management**
Management of a DFIR team is crucial to the success or failure of investigations. This includes suitably preparing the team and environment, providing support throughout each case, escalating issues as required, as well as conducting reviews and providing regular feedback. If sufficient management support is not in place at any stage in the lifecycle of an investigation, it may not be possible to proceed, or insufficient analysis may be conducted. Understanding how to build, manage and prepare a DFIR capability is essential.

**TOPICS:** Introduction to Forensic Readiness; The Need for Forensic Readiness; Building and Managing a DFIR Capacity

**SECTION 5: Evidence Acquisition Essentials**
Acquiring digital evidence is a crucial component in any investigation. Digital forensics is about finding answers, and if we cannot get to the evidence that we need, which is often stored on devices, in memory, on the wire or wireless, or in the Cloud, then we will never be able to get the answers we seek. Getting the digital evidence and selecting the appropriate method to obtain it can mean the difference between success and failure in an investigation.

**TOPICS:** Forensic Acquisition Principles and Standards; Understanding Forensic Images; Forensic Acquisition Processes; Acquisition Challenges

**SECTION 6: Digital Forensic Analysis**
The key purpose of digital forensics is to find answers, and it is through the analysis process that digital forensics transforms raw data into either evidence or intelligence that we can use to answer the questions that we need answered. The use of technology is so integral to our day to day activities that it allows us an unprecedented opportunity to reconstruct what has happened in the past, to learn what is happening in the present, and even predict what may happen in the future, all based on the data available to us.

**TOPICS:** What Can Forensic Analysis Prove; Planning the Examination; The Art and Science of Forensic Analysis; Forensic Examination and Analysis Standards; Forensic Examination and Analysis Challenges

**SECTION 7: Documenting and Reporting in Digital Forensics**
Digital forensics is at its core about getting answers to questions, whether as evidence or intelligence. So, it is important that we can get the answers that we find in our investigations to the right people so that they can make decisions and act on what is found in the digital forensics process.

**TOPICS:** Ongoing Documentation; Presenting Your Findings; Reports and Presentations

**SECTION 8: Going to Court**
Digital investigations can often end up in court. In certain instances, a criminal prosecution may be desired where your digital evidence will be used in a criminal court to prosecute an offender using the digital evidence you have gathered and analyzed. In other instances, you may use your digital evidence in a civil court claiming damages or other relief or defending your organization against claims for damages arising from a breach or other incident.

**TOPICS:** Legal Evidence; Testifying in Court

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**Who Should Attend**
- Federal agents and law enforcement Officers who want to learn the fundamentals of digital forensics, or who are starting out in digital forensics, or who are responsible for managing digital forensics units, or what to know how digital evidence can be used in investigations and other law enforcement operations.
- Digital forensic analysts who want to consolidate and expand their understanding of the fundamentals of digital forensics as a discipline.
- Information security professionals who want to understand the fundamentals of digital forensics and how to leverage this in their operational environments.
- Legal professionals who need to understand digital forensics, the role it can play in proving a matter in court, the various uses of digital evidence, and the relationship between digital forensics and digital evidence.
- Military and intelligence operators who need to understand the role of digital investigation and intelligence gathering, and how digital forensics can enhance their missions.
- HR professionals who may have to rely on digital forensics and evidence in internal investigations of staff misconduct.
- Managers and executives who need to understand what digital forensics can do for their organizations and the critical role that it can play in securing their organization.
- Anyone interested in digital forensics, whether or not they are considering a career in this field.