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### More Than a Pretty Face, Biometrics and SmartCard Tokens

In the modern world, there is an ever-growing need to authenticate and identify individuals automatically. The current technologies of using a personal identification number (PIN) or password for these purposes are inadequate because they are disclosable, transferable and hard to remember. Biometric-based authentication and identification methods are emerging as the most reliable. With rapid progress in electronic and Internet commerce, there is also a growing need to authenticate the identity o...

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## **More than a pretty face, Biometrics and SmartCard Tokens**

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### **1.0 Introduction**

In the modern world, there is an ever-growing need to authenticate and identify individuals automatically. The current technologies of using a personal identification number (PIN) or password for these purposes are inadequate because they are disclosable, transferable and hard to remember. Biometric-based authentication and identification methods are emerging as the most reliable. With rapid progress in electronic and Internet commerce, there is also a growing need to authenticate the identity of a person for secure transaction processing.

The goal of biometric authentication is to determine if the user is the authentic enrolled user or an impostor. Assuming the user has previously enrolled, positive verification or identification consists of quality input, processing and successful outcome of the matching process.

When designing a system to handle large population identification, accuracy and reliability of authentication are significant challenges. The biometric systems need to handle variations, distortions and noise in inputs from the real world. This paper will address many of the types of Biometrics available as well as the use of smart card technology.

### **2.0 Biometrics Technology**

The word biometrics comes from the Greek words bio and metric, meaning "life measurement". By measuring something unique about an individual and using that to identify them, we can achieve a dramatic improvement in security of the key store. Biometrics involves using the different parts of the body, such as the fingerprint or the eye, as a password or form of identification. Practically all-biometric systems work in the same manner. First, a person is enrolled into a database using the specified method. Information about a certain characteristic of the human is captured. This information is usually placed through an algorithm that turns the information into a code that the database stores. When the person needs to be identified, the system will take the information about the person again, translates this new information with the algorithm, and then compare the new code with the ones in the database to discover a match and hence, identification.<sup>10</sup>

This method of identification is preferred over traditional methods involving passwords and PIN numbers for various reasons:

- The person to be identified is required to be physically present at the point-of-identification
- Identification based on biometric techniques, gets rid of the need to remember a password or carry a token

With the increased use of computers as vehicles of information technology, it is necessary to restrict access to sensitive/personal data. By replacing PINs, biometric techniques can potentially prevent unauthorized access to or fraudulent use of automatic teller machines (ATMs), cellular phones, smart cards, desktop PCs, workstations, and computer networks. PINs and passwords may be forgotten, and token based methods of identification like passports and driver's licenses may be forged, stolen, or lost. Various types of biometric systems are being used for real-time identification, the most popular are based on face recognition and fingerprint matching. However, there are other biometric systems that utilize iris and retinal scan, speech, facial thermograms, and hand geometry. A biometric system is essentially a pattern recognition system which makes a personal identification by determining the authenticity of a specific physiological or behavioral characteristic possessed by the user.

### **2.1 Biometric authentication consists of the following steps:**

- Capture human input
- Filter out unwanted input such as noise
- Generate a statistical representation of the biometric input (template)
- Perform a match against biometric information previously gathered and stored during an enrollment procedure

### **2.2 Two methods of biometric authentication are defined below:**

- Verification is the process of verifying the user is who they claim to be
- Identification is the process of identifying the user from a set of known users<sup>12</sup>

The goal of biometric authentication is to determine if the user is an authentic enrolled user or an impostor. Assuming the user has previously enrolled, positive verification or identification consists of quality input, processing and successful outcome of the matching process.<sup>12</sup>

### **2.3 Procedure for authenticating yourself to a computer application:**

1. Insert your smart card into a reader. The smart card contains your cryptographic keys and biometric fingerprint data.
2. Enter your shared-secret PIN (or password), in order to unlock the digital representation of your fingerprint.
3. Place your finger on the scanner. The scanned fingerprint is compared to the fingerprint data on the smart card.
4. If the data matches, the smart-card fingerprint data is converted into a number and combined with the smart-card secret PIN (retrieved in Step 2) and used as a symmetric cryptographic key to decrypt the private key.
5. A nonce (**random number**) is passed from the computer application to the smart card.
6. The private key on the smart card is used to encrypt the nonce and pass it back to the application.

7. The application verifies that a certified public key obtained from the network-based directory service or from the card does decrypt the encrypted message from the card and reveal the same nonce that was originally passed to the card. <sup>21</sup>

#### **2.4 Primary biometrics disciplines include:**

- Finger-scan (optical, silicon, ultrasound, touchless)
- Facial-scan (optical and thermal)
- Voice-scan (not to be confused with speech recognition)
- Iris-scan
- Retina-scan
- Hand-scan
- Signature-scan
- Keystroke-scan
- Palm-scan

#### **2.5 Disciplines with reduced commercial viability or in exploratory stages include:**

- DNA
- Ear shape
- Odor (human scent)
- Vein-scan (in back of hand or beneath palm)
- Finger geometry (shape and structure of finger or fingers)
- Nailbed identification (ridges in fingernails)
- Gait recognition (manner of walking) <sup>20</sup>

#### **2.6 Benefits and Problems**

There are three basic levels or stages of security. The lowest level involves something the user knows, such as a password or PIN. The next level is something the user has--an ID card, for example.. Combining these makes for tighter security and is the technique used with most automatic teller machines (ATMs). However, these levels fall short of conclusively identifying an individual. In contrast, biometric systems base authentication on physical characteristics (what the user is) that cannot be shared or easily compromised. Combining a biometric with a PIN or password is stronger still.

The ICSA 1999 Biometrics Survey ([www.icsa.net/](http://www.icsa.net/)) notes that for all the potential of biometric-based security, it still hasn't caught on with most industries. One reason is that biometric devices have been expensive, though lately prices have come down--some start as low as \$100 per seat. Also, biometric systems usually require additional equipment on the PC. And integrating biometric user verification with existing applications has been difficult. This, however, is not because of a lack of standards.

#### **3.0 How they work**

### 3.1 Fingerprint Recognition

A fingerprint recognition system analyzes and compares a finger's unique set of ridge patterns and minutiae (the places where the finger's ridges stop, fork, break, for example).<sup>11</sup>

This system consists of a hardware scanner and recognition software which records specific fingerprint characteristics, saves each user's data in a template, and then refers to the templates when the user next tries to gain access. Fingerprint systems are accurate, but they can be affected by changes in the fingerprint (burns, scars, and so on) and by dirt and other factors that distort the image.<sup>11</sup>

Fingerprint identification begins with the ridge, the raised surface of skin on a finger. Fingerprint recognition systems record these patterns of ridges in a database, then compare subsequent readings against this database to make an identification. Current fingerprint systems for the PC record several fingerprints per person.

Each fingerprint has one of three basic patterns: loop, whorl, or arch. In a loop pattern, the ridges start from one side of the finger, then reach the core point (approximately the center) of the finger and "loop" back to the same side. In a whorl pattern, some ridges form more or less concentric circles around the center of the finger, and the remainder shape themselves around these circles. The ridges in the arch pattern begin at one side of the finger and end at the other, forming a kind of arch over the center. Some fingerprints combine two or more of these basic patterns.

Just as important as the type of pattern are a print's minutiae, the points where the ridges stop, fork, break, or change in other ways. Minutiae can include any of the following:

**Bifurcation:** The point where a ridge splits into multiple ridges, called branches.

**Divergence:** The point that marks where a set of nearly parallel ridges spread apart or come together.

**Enclosure:** Where a ridge splits into two branches and then reunites a short distance later.

**Ending:** Where a ridge terminates.

**Valley:** The space on either side of a ridge.

Each minutia is classified according to criteria such as its position on an x,y coordinate system, the space between the ridges at that point, the curvature of the ridges, and so forth. The entire fingerprint is the total of all its characteristics, including the pattern and all the minutiae.<sup>11</sup>

## **Fingerprint Recognition Technology**

Recognition systems capture fingerprints and record their characteristics. The images themselves are not stored. The two primary hardware technologies used in fingerprinting systems are optical and capacitive. In an optical system, the finger is placed on a glass surface, and an internal light source highlights the ridges. The capturing device typically uses a sensor based on a CCD (charge-coupled device) like those used in scanners and digital cameras.

The problem is that oil and dirt from fingers can collect on the sensing area, leaving a kind of ghost impression called a latent image. Over time, latent images can degrade the device's ability to capture a print accurately. Hardware makers have developed several means of dealing with this problem. One method includes keeping the most recently noted latent image in memory, then erasing the image from the scan itself so only the new print remains.

Capacitive systems use a sensor chip, an array of circuits that creates an image of the fingerprint by measuring the electrical field surrounding it. This type of system is very precise, but direct contact from users' fingers could damage the device in the long run. It is possible to combine optical and capacitive systems. One product uses an opaque electro-optical polymer film sensor to read the finger's electrical field and convert it into an optical image; the device then digitizes that image into data.

## **Fingerprint Recognition Products**

[American Biometric BioMouse Plus](#)  
[Compaq Fingerprint Identification Technology](#)  
[Digital Persona U.are.U Deluxe](#)  
[Identicator BioLogon](#)  
[Identix TouchSafe Personal](#)  
[Saflink SAF/nt 2.0](#)  
[Sony Fingerprint Identification Unit](#)

### **3.2 Face Recognition**

Sophisticated image-processing software identifies patterns and spatial relationship in faces. Some products use thermal imaging to create maps of subcutaneous blood vessels.<sup>11</sup>

Recognizing the shapes and positioning of the features of a person's face is a complex task, and face recognition software has only recently begun to accomplish it. First a camera captures the image of a face, and then the software extracts pattern information it can compare with user templates.<sup>11</sup>

The face recognition process has two major parts: detection, locating a human face in an image and isolating it from other objects in the frame, and recognition, comparing the face being captured with a database of faces to find a match.

During detection, the hardware/software combination isolates the facial elements of an image and eliminates extraneous information. The software examines the image for typical facial structures (such as eyes and nose), and once it has found them, it calculates the remainder of the face. It then cuts away background details, leaving a close-up of a face inside a rectangular frame called a binary mask.

Recognition operates according to principles such as eigenfaces or eigenfeatures. (The German eigen refers in this case to the recursive mathematics used to analyze unique facial characteristics.) An eigenface-based system sees each facial image as a two-dimensional set of light and dark areas (eigenfaces) arranged in a particular pattern. The recognition algorithm stores each image as a combination of eigenfaces and then compares the eigenface characteristics of the current face with those in the database.

An eigenfeature-based system focuses on specific features such as the nose, eyes, mouth, eyebrows, and bone curvatures, and the relative distances between them. The system analyzes the currently scanned face and extracts particular eigenfeatures, then compares these with other analyses in the database. Eigenfeature systems typically work in conjunction with eigenface systems to produce the most accurate identification possible. In general, eigenfeature systems are more accurate in identifying faces despite substantial variations such as beards and glasses.

A major difficulty for face recognition systems is that a person's face changes over time. The system must take these changes into account--not only for the face being captured but all other faces in the database as well--to make the correct identification.

All face recognition products store multiple images for each user, and they depend on a set of rules to determine identity from all the relevant data. Some products use artificial intelligence neural-network technology, in which a system effectively learns from experience. In a face recognition system, this learning process allows the system to narrow the range of facial types in the database to which it compares the current face.

Face recognition systems can and do work with only frontal facial images, but some systems offer increased security by storing both front and side views. This produces a 3-D map of the face, eliminating the security problem of imposters showing photographs of legitimate users to the camera. If the recognition system does not detect three-dimensionality, it refuses access.

Another approach uses thermal imaging. These systems use infrared cameras to capture the pattern of blood vessels under the facial skin. These systems offer the advantage of being less susceptible to changes in the skin's surface or to the positioning of the head and can operate in darkness.<sup>12</sup>

## Face Recognition Products

FaceIt NT

TrueFace Network

### 3.3 Iris Recognition

An eye recognition system uses a video camera to capture complex patterns of tissues in the iris or or blood vessels in the retina. This is considered the most secure method.

*Iris recognition* The pattern of the iris (the band of tissue that surrounds the pupil of the eye) is complex, with a variety of characteristics unique in each person. An iris recognition system uses a video camera to capture the sample and software to compare the resulting data against stored templates.

*Retina recognition.* Probably the single most secure of all, these biometric systems work with the retina, the layer of blood vessels located at the back of the eye. The retinal image is difficult to capture, and during enrollment the user must focus on a point while holding very still so the camera can perform the capture properly. The only thing that is actually determined is the pattern of the blood vessels, but since this pattern is unique in each person, identification can be precise.

The two eye-based systems, iris and retina, are generally considered to offer the best security, because of the distinctiveness of the patterns and the quality of the capture devices.<sup>11</sup>

### 3.4 Hand Recognition

**These systems create a three-dimensional image of hands (or fingers) and analyze the relative shapes, lengths, areas, and positions of fingers, knuckles, and so on.**

*Hand geometry.* With this system, the user aligns a hand according to guide marks on the hand reader hardware, and the reader captures a three-dimensional image of the fingers and knuckles and stores the data in a template. Hand geometry has been around for several years, and it was used for a security system at the 1996 Olympic games.

*Finger geometry.* These devices are similar to hand geometry systems. The user places one or two fingers beneath a camera that captures the shapes and lengths of the areas of the finger and the knuckles. The system captures a three-dimensional image and matches the data against the stored templates to determine identity.

*Palm recognition.* Similar to fingerprint recognition, palm biometrics focuses on the various textures, such as ridges and other minutiae, found on the palm.<sup>11</sup>

### 3.5 Voice recognition

Voice systems record speech and analyze the speaker's tone and inflection. Accuracy can be affected by normal variations caused by illness, fatigue, and mood changes.

This method captures the sound of the speaker's voice as well as the linguistic behaviors. Its primary use is in telephone-based security applications, but its accuracy can be affected by such things as extraneous noises and the effects of illness or fatigue on the voice. One obvious problem with voice recognition is fraud: The system can be fooled by a tape of someone's voice. For this reason, advanced voice systems can extend the verification process by giving the user longer and more difficult phrases to read aloud, or requesting a different phrase to be read each time. This does increase the time needed for verification, however, and thus cuts into the system's overall usability.<sup>11</sup>

### Voice Authentication Product Reviews

[Citadel GateKeeper](#)  
[voicecrypt 2.01](#)

### 3.6 Signature recognition

Signature recognition systems note not only shape but also pen pressure, speed, and the points where the pen leaves the paper. Normal variations make multiple samples necessary.

Signature verification systems have one major thing going for them: public acceptance. On everything from the Declaration of Independence to a credit card slip, people tend to accept a person's signature as proof of identity. Actually, signature recognition systems, also called dynamic signature verification systems, go far beyond simply looking at the shape of a signature: They measure both the distinguishing features of the signature and the distinguishing features of the process of signing. These features include pen pressure, speed, and the points at which the pen is lifted from the paper. These behavioral patterns are captured through a specially designed pen or tablet (or both) and compared with a template of process patterns. The problem is that our signatures vary significantly over time and from one instance to another.<sup>11</sup>

### 3.7 Comparison Of Biometric Techniques

| ID Type     | Strengths   | Weaknesses  | Cultural Concerns  |
|-------------|---|---|--|
| Fingerprint | Accurate<br>Widely available<br>Cheap<br>Small reader | 3 to 7 percent of population does not have usable print | Some countries Prohibit fingerprint Images for uses Other than criminal Justice. |
| Iris        | Very accurate Image never changes                     | Perceived as intrusive. Camera experience.              | Unacceptable in some cultures.   |
| Retina      | Highest accuracy                                      | Perceived as intrusive. Head                            | Unacceptable in some cultures.   |

|                    |   |   |  |
|--------------------|---|---|--|
|                    |   | must be still during scan.                    |  |
| Facial Image       | Not considered intrusive<br>Cheap                                   | Less accurate.<br>Image changes.              | Unacceptable where photos are prohibited.        |
| Facial Thermogram  | Very accurate   | Not yet commercially available                | May be unacceptable where photos are prohibited. |
| Voice              | Not considered intrusive. Only biometric for telephone use          | Less accurate                                 | None   |
| Hand Geometry      | Not considered intrusive. Fast.<br>Low data storage                 | Less accurate.<br>Large reader.<br>May change | None   |
| Signature Dynamics | Not considered intrusive.<br>Convenient for financial transactions. | Less accurate.<br>Multiple samples required   | None   |

1998 Unisys Corporation <sup>13</sup>

Choosing a biometric system often involves balancing the sensitivity of the data against the cost of protecting it and the likelihood the technology will be accepted. <sup>13</sup>

#### 4.0 What is a Smart Card?

Smart Cards are a tamper-resistant and portable way to provide security solutions for tasks such as client authentication, logging on to a Windows 2000 domain, code signing and securing e-mail.

##### Smart cards provide:

- Tamper-resistant storage for protecting private keys and other forms of personal information.
- Isolation of security-critical computations involving authentication, digital signatures, and key exchange from other parts of the organization that do not have a "need to know".
- Portability of credentials and other private information between computers at work, home, or on the road. <sup>1</sup>

A smart card is a card that is embedded with either a microprocessor and a memory chip or only a memory chip with non-programmable logic. The microprocessor card can add, delete, and otherwise manipulate information on the card, while a memory-chip card (for example, pre-paid phone cards) can only undertake a pre-defined operation.

Smart cards, unlike magnetic stripe cards, can carry all necessary functions and information on the card. Therefore, they do not require access to remote databases at the time of the transaction.

#### 4.1 Today, there are three categories of smart cards:

**Integrated Circuit (IC) Microprocessor Cards.** Microprocessor cards offer greater memory storage and security of data than a traditional mag stripe card. Chip cards also can process data on the card.

. Some examples of these cards are:

- Cards that hold money ("stored value cards")
- Card that hold money equivalents (for example, "affinity cards")
- Cards that provide secure access to a network
- Cards that secure cellular phones from fraud
- Cards that allow set-top boxes on televisions to remain secure from piracy

**Integrated Circuit (IC) Memory Cards.** IC memory cards can hold up to 1-4 KB of data, but have no processor on the card with which to manipulate that data. Their memory can be rewritten.

**Optical Memory Cards.** Optical memory cards can store up to 4 MB of data. But once written, the data cannot be changed or removed. Thus, this type of card is ideal for record keeping - for example medical files, driving records, or travel histories. Today, these cards have no processor in them<sup>2</sup>

#### 4.2 Understanding smart cards

Logging on to a network with a smart card provides a strong form of authentication because it uses cryptography-based identification and proof of possession when authenticating a user to a domain.

For example, if a malicious person obtains a user's password, that person can assume the user's identity on the network simply through use of the password. Many people choose passwords they can remember easily, which makes passwords inherently weak and open to attack.

In the case of smart cards, that same malicious person would have to obtain both the user's smart card and the personal identification number (PIN) to impersonate the user. This combination is obviously more difficult to attack because an additional layer of information is needed to impersonate a user. An additional benefit is that, after a small number of

unsuccessful PIN inputs occur consecutively, a smart card is locked, making a dictionary attack against a smart card extremely difficult

### **4.3 Using Smart Card Authentication on Windows 2000. A How To.**

The following simplified how to, was taken from Microsoft 2000 documentation, installing Smart Cards on Windows 2000 Server. This is included for reference and to demonstrate how easy it is to install and use Smart Card Authentication in a Windows 2000 environment. See Microsoft Documentation for further assistance. <http://www.microsoft.com/windows2000/en/server/help/> ©2000 Microsoft Corporation. All rights reserved. Terms of Use.

#### **4.3.1 To install a smart card reader on a computer**

1. Shut down and turn off the computer.
2. Depending on the type of reader you have purchased, attach your reader to an available serial port or insert the PC card reader into an available PCMCIA Type II slot.
3. Restart your computer and log on as an administrator.
4. Install the drivers for your particular smart card reader. Windows 2000 comes with drivers for a variety of readers. If yours is not included with Windows 2000, follow the manufacturers instructions included with your smart card reader.

#### **4.3.2 Supported smart cards**

When you install Windows 2000, support for the Gemplus GemSAFE and Schlumberger Cryptoflex smart cards is included in the default installation. You do not need to configure anything on the client or server to use either of these cards. Cryptographic smart cards can only be obtained directly from the respective companies and not from Microsoft Corporation.

While support for these cards is included in Windows 2000, other RSA-based cryptographic smart cards will also work with Windows 2000, provided the card vendor has developed a cryptographic service provider (CSP) for the card using CryptoAPI and the Smart Card Software Developer's Kit, which is available through Microsoft Developer's Network (MSDN).

Smart card personal identification numbers (PINs) can be changed anytime the CSP displays the private key PIN dialog box. PIN management is the responsibility of the card CSP and the user. Windows 2000 does not manage PINs.<sup>1</sup>

#### **4.3.3 To set up a smart card for user logon**

1. Log on as an enrollment agent for the domain where the user's account is located.

2. Open Internet Explorer
3. From Internet Explorer, in **Address**, type the address of the certification authority that issues smart card logon certificates , and then press ENTER.
4. Click **Request a certificate**, and then click **Next**. Click **Advanced request**, and then click **Next**.
5. Click **Request a certificate for a smart card on behalf of another user using the Smart Card Enrollment Station**, and then click **Next**. If you are prompted to accept the smart card signing certificate, click **Yes**.
6. On the **Smart Card Enrollment Station** Web page, in **Certificate Template**, do one of the following:
  - Click **Smart card Logon** if you want to use the smart card for logging on to windows only.
  - Click **Smart card User** if you want to use the smart card for secure e-mail as well as logging on to Windows.
7. In **Certification Authority**, click the name of the CA you want to issue the smart card certificate.
8. In **Cryptographic Service Provider**, select the cryptographic service provider of the smart card's manufacturer.
9. In **Administrator Signing Certificate**, click the Enrollment Agent certificate that will sign the enrollment request.
10. In **Enter User Name**, click the appropriate user account, and then click **Submit Certificate Request**.
11. When prompted by the system, insert the smart card into the smart card reader on your computer, click **OK**, and then, when prompted by the system, enter the personal identification number (PIN) for the smart card.
12. (Optional) If the smart card you are setting up has a previously installed certificate on it, a message appears, asking whether you want to replace the existing credentials on the card. Click **Yes**.
13. After the certificate is installed on the smart card, the CA Web page will give you the option of viewing the certificate you just installed or beginning a new smart card certificate request.

For step 1, anyone in the domain who has an Enrollment Agent certificate and has security permissions to issue smart card certificates is considered an "enrollment agent".

#### 4.3.4 To log on to a computer with a smart card

1. At the Windows logon screen, insert your smart card in the reader.
2. Type the personal identification number (PIN) for the smart card when prompted by your computer
  - If the PIN you enter is recognized as legitimate, this logs you on to the computer and to the Windows domain, based on the permissions assigned to your user account by the domain administrator
  - If you enter the incorrect PIN for a smart card several times in a row, you will be unable to log on to the computer using that smart card. The number of allowable invalid log on attempts before lock out occurs varies according to the smart card manufacturer. Contact your administrator for a replacement

#### 4.3.5 To prepare a certification authority to issue smart card certificates

1. Confirm that the proper security permissions are set on the Smart Card Logon, Smart Card User, and Enrollment Agent certificate templates. For more information, see Related Topics.
2. Log on with administrator rights to the certification authority you will be using to issue smart card certificates .
3. Open Certification Authority
4. If you want to issue certificates that are only for Windows logon via smart cards:
  - In the console tree, click **Policy Settings**.
  - On the **Action** menu, point to **New**, and then click **Certificate to Issue**.
  - Click the **Smart Card Logon** certificate template , and then click **OK**.
5. If you want to issue certificates that can be used for secure e-mail as well as Windows logon via smart cards:
  - In the console tree, click **Policy Settings**.
  - On the **Action** menu, point to **New**, and then click **Certificate to Issue**.
  - Click the **Smart Card User** certificate template, and then click **OK**.
6. In the console tree, click **Policy Settings**.
7. On the **Action** menu, point to **New**, and then click **Certificate to Issue**.
8. Click the **Enrollment Agent** certificate template, and then click **OK**.
  - To open **Certification Authority**, click **Start**, point to **Programs**, point to **Administrative Tools**, and then click **Certification Authority**

- The security permission setting of a certificate template indicates who is allowed to request a certificate of that type.
- The Enrollment Agent certificate does not have to be issued from the same CA that will issue certificates for smart cards (as illustrated in this procedure). The issuing CA for the Enrollment Agent certificate just needs to be a trusted enterprise CA in the domain. In that case, you need to make sure that there is an enterprise CA in your domain capable of issuing Enrollment Agent certificates by following steps 1, 2 and 5-7 on that CA
- This procedure only applies to enterprise CAs <sup>1</sup>

## 5.0 Summary

SINCE SEPT. 11, previously obscure security concepts such as biometrics have become front-page headlines. Cries for tighter security in all aspects of our daily lives are everywhere. Clearly, businesses must implement basic security measures as part of their basic responsibilities. Even in small and privately held companies, Information Technology (IT) security is recognized as a responsibility that, although it doesn't look anything like the traditional physical security measures, is increasingly important today.

Much of the threat of cyber terrorism stems from a perception that computer systems are not secure. This perception is usually true to some degree because the very act of networking computer systems implies that security has been compromised. The increasing pervasiveness of Internet technology has only made matters worse; universally accessible technology means that it is available to the bad guys as well as the good ones. Biometrics offers at least in part a way to defend against cyber terrorism and provide increased network security.

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| <b>SANS SOS London 2009</b>  | London, United Kingdom | Jul 13, 2009 - Jul 18, 2009 | Live Event |
| <b>SANS Future Visions 2009 Tokyo</b>  | Tokyo, Japan           | Jul 15, 2009 - Jul 17, 2009 | Live Event |
| <b>SANS IMPACT 2009</b>  | Kuala Lumpur, Malaysia | Jul 27, 2009 - Aug 01, 2009 | Live Event |
| <b>SANS SEC563: Mobile Device Forensics Debut</b>                                | Baltimore, MD          | Jul 27, 2009 - Jul 31, 2009 | Live Event |
| <b>SANS Boston 2009</b>  | Boston, MA             | Aug 02, 2009 - Aug 09, 2009 | Live Event |
| <b>SANS Atlanta 2009</b>   | Atlanta, GA            | Aug 17, 2009 - Aug 28, 2009 | Live Event |
| <b>SANS WhatWorks in Virtualization and Cloud Computing Security Summit 2009</b> | Washington, DC         | Aug 17, 2009 - Aug 21, 2009 | Live Event |
| <b>SANS Virginia Beach 2009</b>  | Virginia Beach, VA     | Aug 28, 2009 - Sep 04, 2009 | Live Event |
| <b>SANS SCDP SEC556: Comprehensive Packet Analysis - Sept. 2009</b>              | Ottawa, ON             | Sep 09, 2009 - Sep 10, 2009 | Live Event |
| <b>SANS Critical Infrastructure Protection at Oceania CACS2009</b>               | Canberra, Australia    | Sep 10, 2009 - Sep 11, 2009 | Live Event |
| <b>SANS Network Security 2009</b>  | San Diego, CA          | Sep 14, 2009 - Sep 22, 2009 | Live Event |
| <b>SANS SCDP Cutting Edge Hacking Techniques - June 2009</b>                     | Ottawa, ON             | Sep 15, 2009 - Sep 15, 2009 | Live Event |
| <b>SANS WhatWorks Summit in Forensics and Incident Response</b>                  | OnlineDC               | Jul 06, 2009 - Jul 14, 2009 | Live Event |
| <b>SANS OnDemand</b>   | Books & MP3s Only      | Anytime                     | Self Paced |